



Webhook responses

BOXNOW WEBHOOK RESPONSES

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Contents

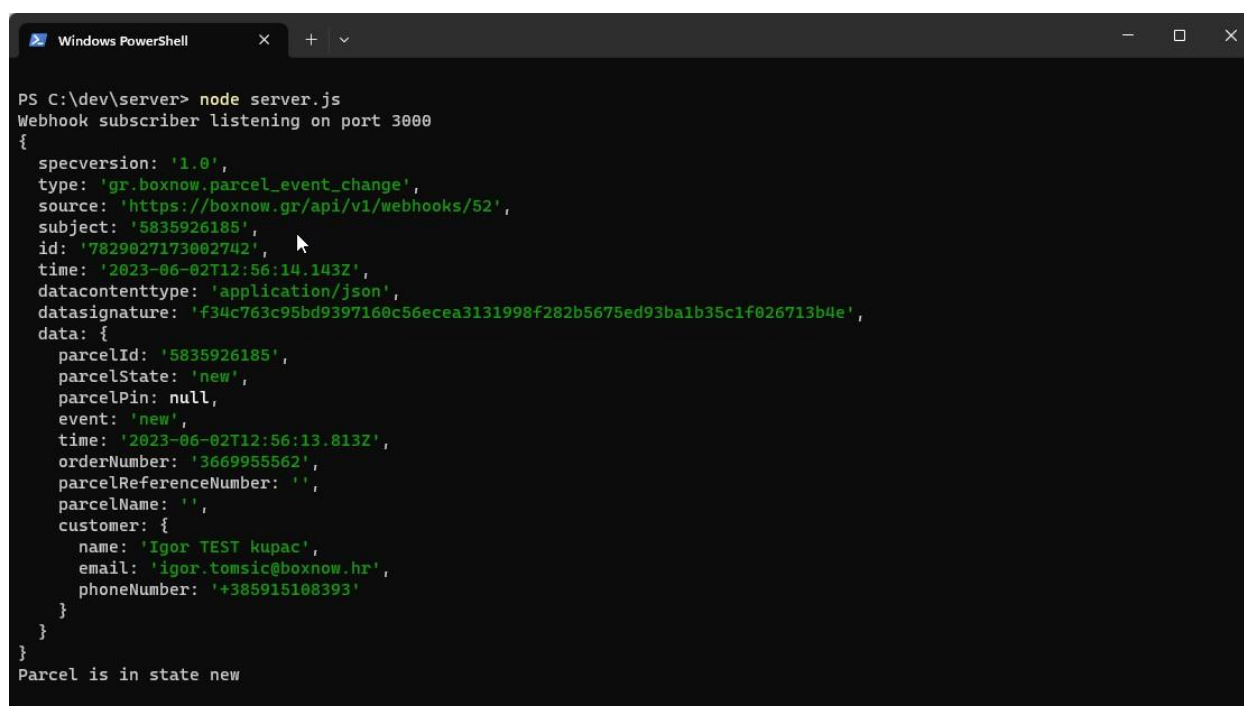
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Responses

Once you have successfully created your webhook, you need to provide BOX NOW with webhook URL, to be implemented into system.

Creating delivery request

Once you have created you delivery request (via partner portal, API etc.) in console you can expect this:



```
Windows PowerShell
PS C:\dev\server> node server.js
Webhook subscriber listening on port 3000
{
  specversion: '1.0',
  type: 'gr.boxnow.parcel_event_change',
  source: 'https://boxnow.gr/api/v1/webhooks/52',
  subject: '5835926185',
  id: '7829027173002742',
  time: '2023-06-02T12:56:14.143Z',
  datacontenttype: 'application/json',
  datasignature: 'f34c763c95bd9397160c56ecea3131998f282b5675ed93ba1b35c1f026713b4e',
  data: {
    parcelId: '5835926185',
    parcelState: 'new',
    parcelPin: null,
    event: 'new',
    time: '2023-06-02T12:56:13.813Z',
    orderNumber: '3669955562',
    parcelReferenceNumber: '',
    parcelName: '',
    customer: {
      name: 'Igor TEST kupac',
      email: 'igor.tomsic@boxnow.hr',
      phoneNumber: '+385915108393'
    }
  }
}
Parcel is in state new
```

BOX NOW transfers parcel

When BOX NOW starts transferring parcel, you can expect something like this:

```
Windows PowerShell
}
Parcel is in state new
{
  specversion: '1.0',
  type: 'gr.boxnow.parcel_event_change',
  source: 'https://boxnow.gr/api/v1/webhooks/159',
  subject: '3306664824',
  id: 'dc7f2dd8-261c-434a-9464-50686fa03954',
  time: '2023-12-05T13:37:27.326Z',
  datacontenttype: 'application/json',
  datasignature: '79539bf7123168c84694e1554c15b19b64f2d283ff83e972d0d84964a1b9cd1d',
  data: {
    parcelId: '3306664824',
    parcelState: 'in-transit',
    parcelPin: null,
    eventLocation: { displayName: 'ZAGREB HUB', postalCode: '10000' },
    event: 'in-depot',
    time: '2023-12-05T13:37:26.927Z',
    orderNumber: '1651184318435186',
    parcelReferenceNumber: '4444',
    parcelName: 'Smartphone',
    customer: {
      name: 'Ivan Ivanic',
      email: 'customer.example@boxnow.hr',
      phoneNumber: '+38591123123'
    }
  }
}
Parcel is in state in-depot
```

Canceling delivery request

Once you cancel delivery request you can expect this response:

```
Windows PowerShell
}
}
Parcel is in state delivered
{
  specversion: '1.0',
  type: 'gr.boxnow.parcel_event_change',
  source: 'https://boxnow.gr/api/v1/webhooks/37',
  subject: '1170275564',
  id: '8516413496995299',
  time: '2023-06-29T08:54:38.632Z',
  datacontenttype: 'application/json',
  datasignature: 'dd5742cc72438f4187275c948d3b8e959cb0eb23823de8b5923ec24125dcdc56',
  data: {
    parcelId: '1170275564',
    parcelState: 'canceled',
    parcelPin: null,
    event: 'canceled',
    time: '2023-06-29T08:54:36.911Z',
    orderNumber: '51',
    parcelReferenceNumber: '987659123456-001',
    parcelName: 'Smartphone',
    customer: {
      name: 'Hrvoje Horvat TEST IT',
      email: 'test@mail.de',
      phoneNumber: '+3859112341234'
    }
  }
}
Parcel is in state canceled
```

General

In general, for every state change of parcel in BOX NOW system, webhook should catch response. Once the state of parcel is in final destination, you should also receive parameter parcelPin which recipient will use to open locker.

```

}
}
Parcel is in state in-depot
{
  specversion: '1.0',
  type: 'gr.boxnow.parcel_event_change',
  source: 'https://boxnow.gr/api/v1/webhooks/48',
  subject: '0065275735',
  id: '7856413581549212',
  time: '2023-06-05T12:40:05.465Z',
  datacontenttype: 'application/json',
  datasignature: 'c61adb07dceb1dc4231b642c4d0620c9d4ff7e8f46e8c1abdcfbf9014e5c640e',
  data: {
    parcelId: '0065275735',
    parcelState: 'in-final-destination',
    parcelPin: '840825',
    event: 'final-destination',
    time: '2023-06-05T12:40:05.382Z',
    orderNumber: '4151',
    parcelReferenceNumber: '',
    parcelName: 'Smartphone',
    customer: {
      name: 'Hrvoje Horvat TEST IT',
      email: 'test@mail.de',
      phoneNumber: '+3859112341234'
    }
  }
}
}
Parcel is in state final-destination

```

```

}
}
Parcel is in state final-destination
{
  specversion: '1.0',
  type: 'gr.boxnow.parcel_event_change',
  source: 'https://boxnow.gr/api/v1/webhooks/159',
  subject: '3306664824',
  id: 'e6520ed6-f544-42ff-bb4f-09ad48e86cca',
  time: '2023-12-05T13:49:40.542Z',
  datacontenttype: 'application/json',
  datasignature: '69ffce7f68d9dbd72c3f401394f658b18f231f1cf474348110229d1ff2959c3d',
  data: {
    parcelId: '3306664824',
    parcelState: 'delivered',
    parcelPin: null,
    event: 'delivered',
    time: '2023-12-05T13:49:39.676Z',
    orderNumber: '1651184318435186',
    parcelReferenceNumber: '4444',
    parcelName: 'Smartphone',
    customer: {
      name: 'Ivan Ivanic',
      email: 'gaspar.kodic@boxnow.hr',
      phoneNumber: '+385977150997'
    }
  }
}
}
Parcel is in state delivered

```

Data values explanation

- parcelId -> Parcel Number in BOX NOW system
- parcelState -> status of parcel in BOX NOW system
- parcelpin -> pin that recipient will receive to pickup parcel from locker
- event -> change of this will trigger webhook to receive data of parcel
- orderNumber -> Order ID in BOX NOW system
- parcelName -> name of item
- customer -> recipient information

List of possible states:

Normal workflow:

- new -> parcel not yet handed over to BoxNow
- in transit -> BoxNow transferring parcel
- in final destination -> parcel is inside APM waiting for customer pickup
- delivered -> parcel is delivered to customer

If client refuses to pickup the parcel:

- expired return -> customer didn't pick the parcel from APM
- returned -> return to shop