



BOX NOW Shopify manual

BOX NOW SHOPIFY

Gašpar Kodić
BOX NOW D.O.O. | UL. MARICE BARIĆ 6, ZAGREB

Version	Date	Description	Author
1,0	2023-08-30	Initial document	Gašpar Kodić
2,0	2023-10-31	Plan updates	Gašpar Kodić
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Introduction

After an agreement between the web shop and BOX NOW to start delivering parcels sold by the web shop via BOX NOW services, specific information should be exchanged to the setup partner entity on the BOX NOW system side and the Shopify app on the shop side.

Required information from web shop.

To start the setup of partner in the BOX NOW system, the web shop should provide information:

1. Company legal name
2. Company legal address
3. VAT number
4. IBAN
5. Email for shipping label recipients
6. Mobile phone nr. for Partner portal admin access
7. Parcel pickup address

Deliverables from BOX NOW

BOX NOW will provide:

1. This manual for installation and setup of the app and integration with the BOX NOW system
2. Client ID – specific for the web shop and needed for setting up the app
3. Client secret – specific for the web shop and needed for setting up the app
4. API URL – <https://api-production.boxnow.hr>
5. Partner ID– specific for the web shop and needed for setting up the app
6. Warehouse ID– specific for the web shop and needed for setting up the app
7. Access to BOX NOW partner portal at <https://partner.boxnow.hr/>

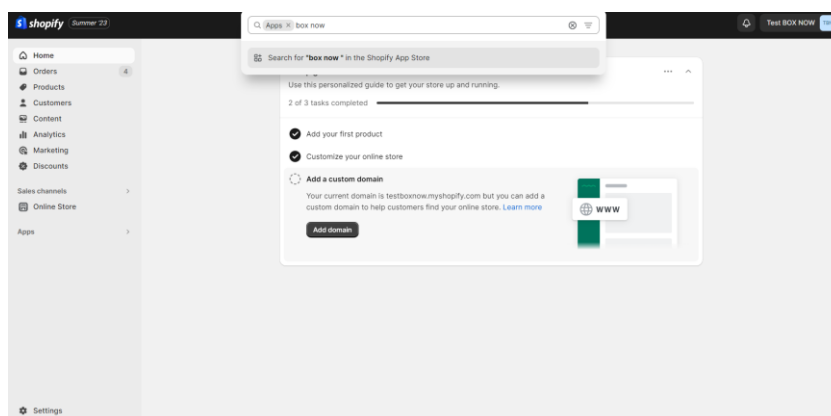
Please consider Client ID and secret as CONFIDENTIAL information.

App installation and configuration

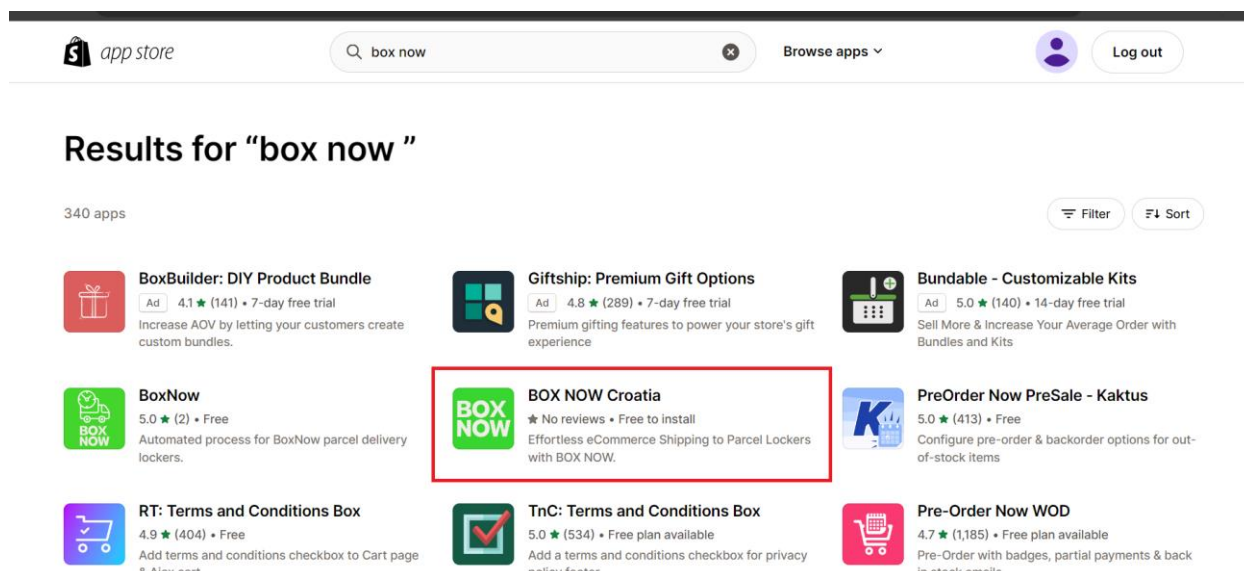
You should install the app and configure settings as explained below.

First you need to choose our app [from the Shopify](#) store. You can achieve this in 2 ways:

1. By going to this url: <https://apps.shopify.com/box-now-croatia>
2. Search in Shopify admin Box Now Croatia

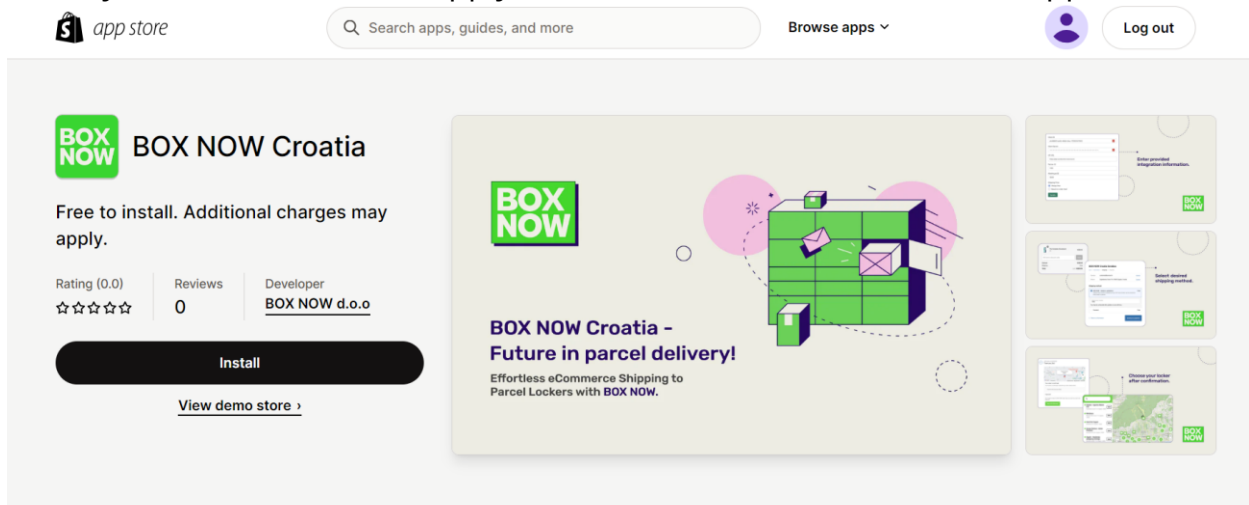


After searching the results will show like this:

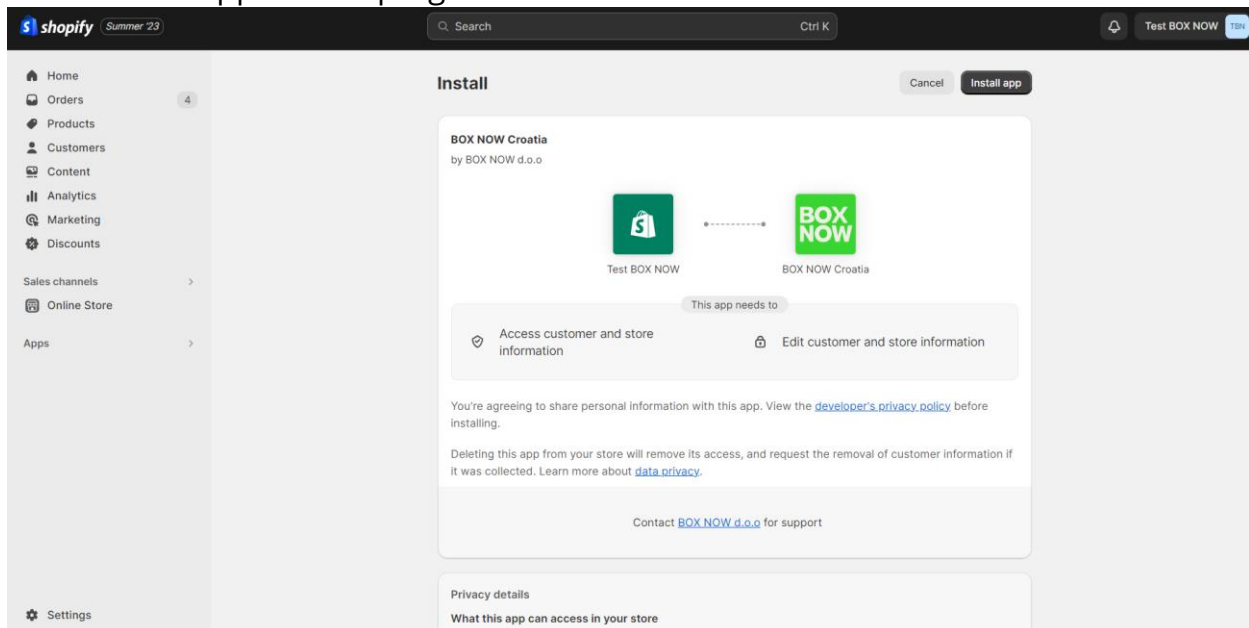


You need to select BOX NOW Croatia.

When you select the correct app you will see more details about our app.




After clicking on Install you will be redirected back to your shop where you need to select Install app in the up-right corner.



Configure BOX NOW Delivery settings.

After successful installation, the app will open settings where you need to enter information provided by BOX NOW.

 **You are using Shopify Basic plan**
Basic plan does not support automatic shipping carrier integration.
Please manually add shipping method with one of the following names:

- BOX NOW – dostava u paketomat
- BOX NOW – delivery in a parcel machine

Client ID

Client Secret

API URL

Partner ID

Warehouse ID

Shipping Price

You need to enter all the information provided by BOX NOW, in this step you also define price for the customer by choosing:

A: Always free * **if you use basic plan you need to select this option**

B: Based on order total (in case you don't have free delivery above X amount, just put some higher amount) works on Shopify and above plans

After entering all the information, click on Save.

Basic plan requires adding custom rate with name.

In this section you set up delivery price

BOX NOW – delivery in a parcel machine

BOX NOW – dostava u paketomat

Implementing widget

First you need to choose what integration you would like to use, we recommend **Show both widgets** if you don't have Shopify plan and above.

Integration method

- ☐ Show shipping widget on Thank you page
 - ☐ Show shipping widget on Cart page
 - ☒ Show both widgets (recommended)
 - ☐ Show shipping options dropdown & shipping widget on Thank you page
- Your Shopify plan does not support shipping options dropdown.



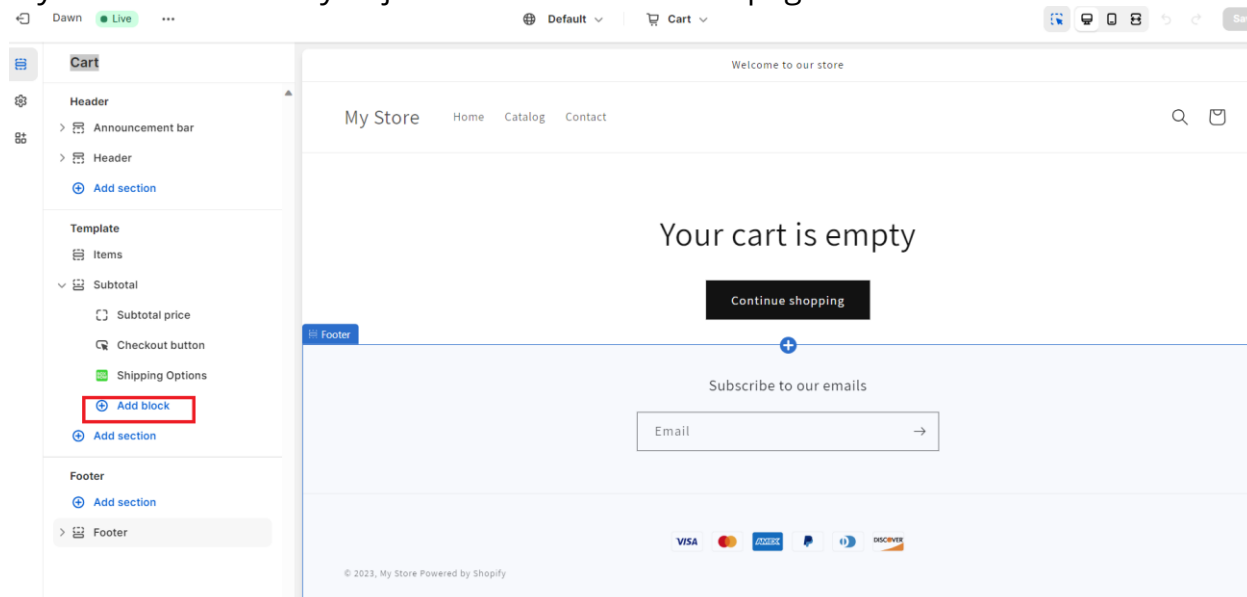
Cart page widget integration instructions

If you are using Online Store 2.0 theme please add Shipping Options widget before Checkout button widget in theme visual editor for Cart page.

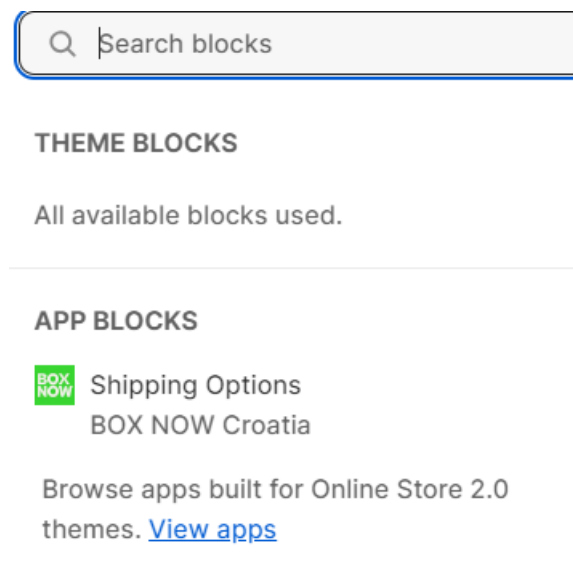


I'm using vintage theme

If you use theme 2.0 you just need to add on cart page block like this:

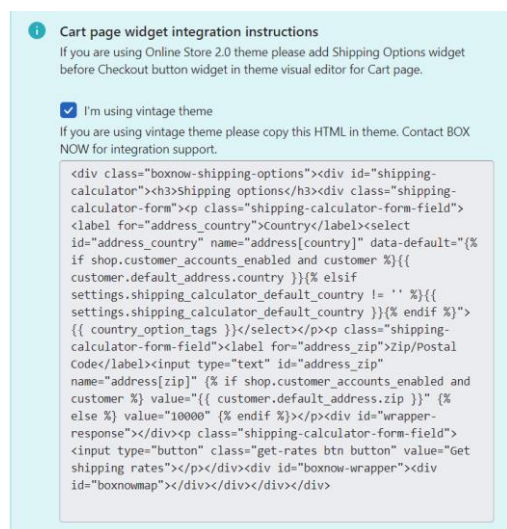


After choosing Add block you will have selection of Shipping Options. That will look like this:



So just click on Shipping options BOX NOW Croatia and you are done.

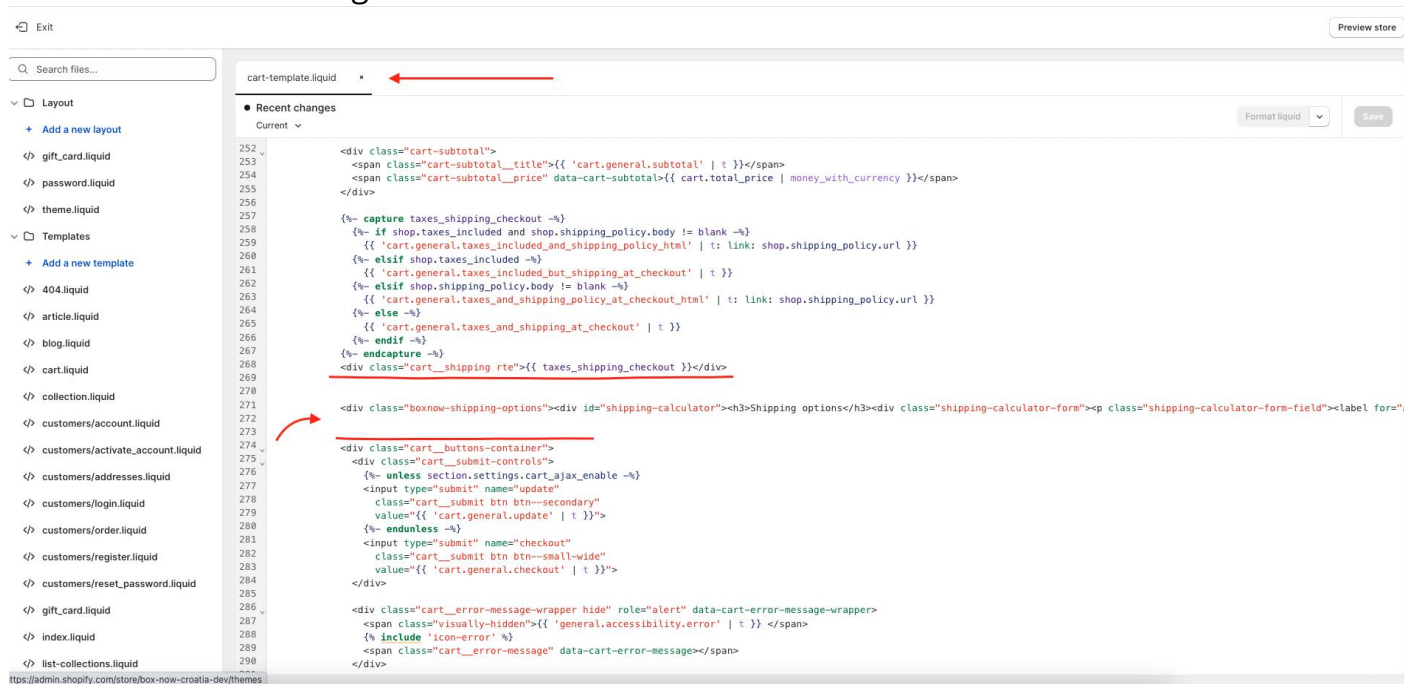
In case you use vintage theme, you will need to check the box and copy the code.



*please copy the code from our app in Shopify

Copied code you need to paste here:

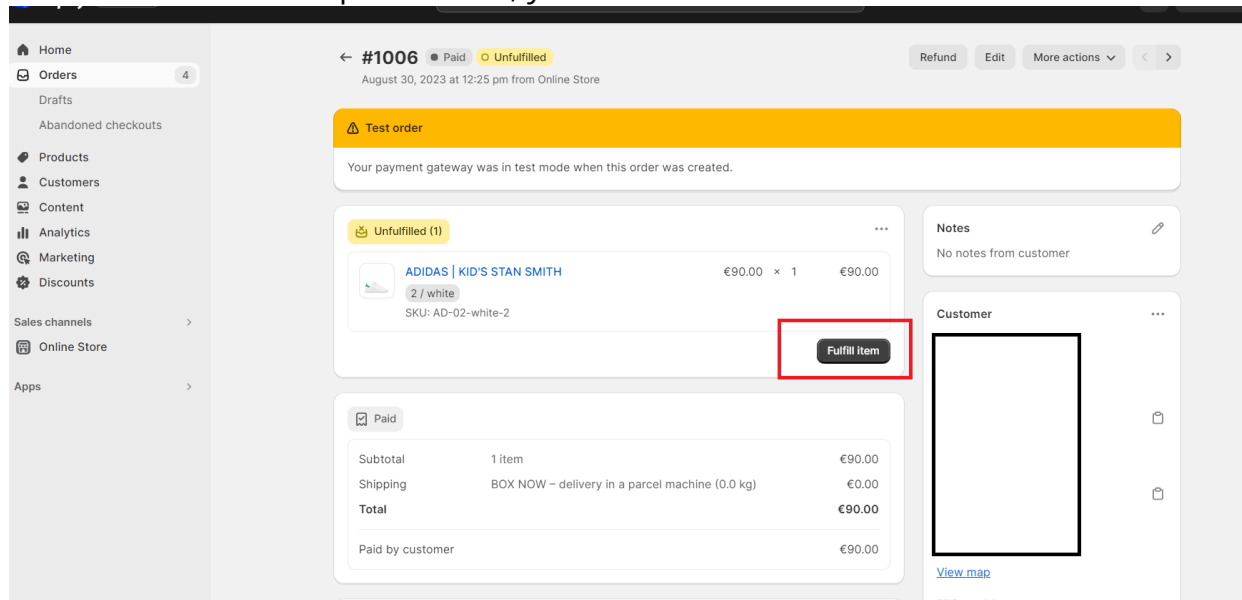
1. Edit theme code.
2. Cart-template. Liquid
3. Insert code.
4. Save changes.



Shopify plan users can select show dropdown options in checkout field which will gives ability to show 5 nearest lockers to choose. Additionally, widget map stays on Thank You page if customer would like to select another parcel locker.

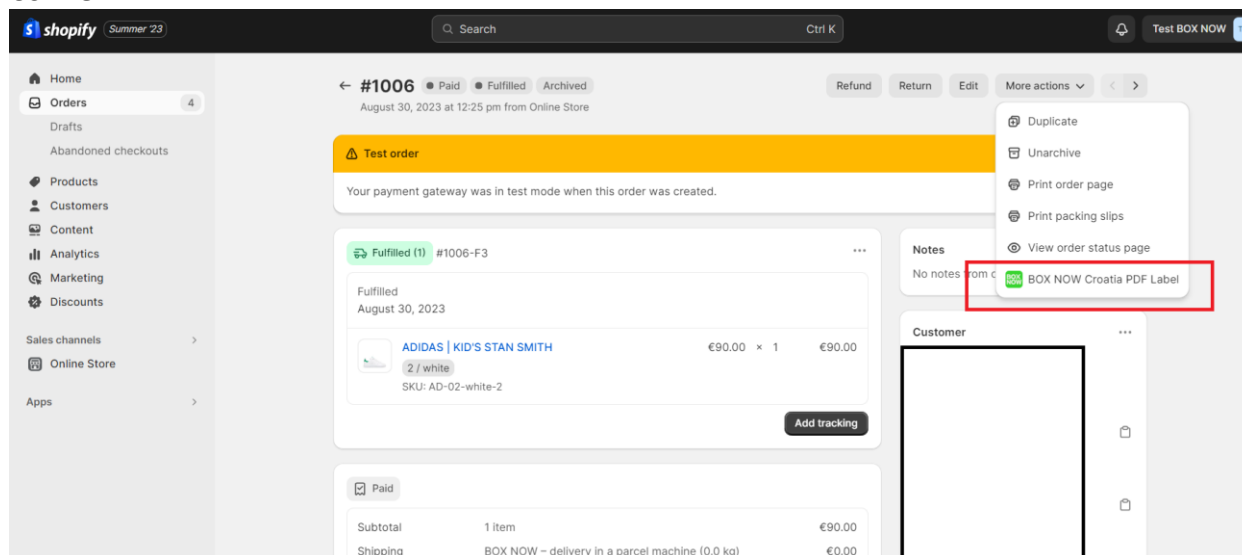
Creating your first parcel

To be able to create a parcel label, you need to fulfill the order.



At that moment when you fulfill an order, a parcel is created in our system.

Now you are ready to print the label by clicking “More actions” in the upper right corner



Select BOX NOW Croatia PDF Label to print it.

The label can also be collected from the BOX NOW Partner portal at:

<https://partner.boxnow.hr/>

Cancel the label.

In case you need to change something in order or cancel it, you need to click "cancel fulfillment". After you changed or added something you can hit again fulfillment and you will get a new label with new info.

Support contact

For any support regarding the plugin or in case of questions regarding the solutions and how to implement our plugin, feel free to contact us via email at:

IT@boxnow.hr